

Accessibility Statement

Dayshape Software Ltd

Dayshape Software Ltd is committed to ensuring the digital accessibility of our products and services to people with disabilities.

This statement describes our intent to continually improve the user experience for everyone by applying the relevant accessibility standards.

This statement covers our web-based product application and does not include our mobile version.

Measures taken

- We perform accessibility testing annually to measure our progress
- We have a dedicated person championing accessibility and encouraging others to learn about it

Conformance status

The Web Content Accessibility Guidelines (WCAG) describe requirements to improve accessibility for people with disabilities and define three levels of conformance: Level A, Level AA, and Level AAA.

Our product is partially conformant with WCAG 2.2 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Additional considerations

Dayshape Software Ltd is in the process of adopting a Vue.js framework and is undergoing a significant User Interface re-write.

The most recent Accessibility Audit was completed in November 2023 on selected parts of the product, and our aim is to continually address reported issues.

Assessment approach

Internal automated [Playwright](#) tests, supported by yearly manual test performed by an external agency [Uservision](#), with focus on selected areas of Dayshape application written in Vue.js.

Evaluation Report

The most recent evaluation report for the Dayshape application can be found in your [Freshdesk portal](#).

Limitations and alternatives

Despite our best efforts to ensure the accessibility of the Dayshape application, there may be some limitations. Below is a description of known limitations. Please get in touch with us at support@dayshape.com if you observe an issue not listed below.

Known limitations of the Dayshape application:

1. Limited keyboard navigation
2. Limited WAI-ARIA (Web Accessibility Initiative – Accessible Rich Internet Applications) support
3. The minimum agreed screen size at which the Dayshape application will be displayed without issues is 1280 x 720

Due to these limitations, users must use mouse-click actions to complete tasks in the Dayshape application and cannot fully rely on screen readers to assist them.

It is recommended that users view the Dayshape application on screens at 1280 x 720 or Larger.

Feedback

We welcome your feedback. Please let us know if you encounter accessibility barriers whilst using our products.

Feel free to contact your local Customer Success Manager or e-mail us at: support@dayshape.com.

We aim to acknowledge accessibility feedback within 5 business days.

Compatibility with browsers and assistive technology

Dayshape Software is designed to be compatible with assistive technologies and the last 12 versions of Google Chrome and Microsoft Edge.

Technical specifications

Accessibility of Dayshape Software relies on the following technologies to work with the combination of a web browser and any assistive technologies or plugins installed on your computer:

- HTML (HyperText Markup Language)
- WAI-ARIA
- CSS (Cascading Style Sheets)
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

Formal approval of this accessibility statement

This Accessibility Statement is approved by the Vice President (VP) of Product at Dayshape Software Ltd.

This statement was last revised on the 21st of May 2024.